

The Water District is producing water and the water system is fully operational. The rumors that the Water District will do a system wide shut down to conserve water is not true.

At present, the District has received a high number of calls from customers with no water or low pressure, both of which may be caused by either broken or frozen water lines on the customer side. Broken water lines on the customer side are the responsibility of the customer. The District will turn off water service for leaks as we receive requests and calls to do so. Loss of service will be for repairs and only for the affected area or address. The District crews are out repairing leaks and breaks to ensure our customers have continued service. The District will address outage issues as expeditiously as possible.

Any future operational announcements will be addressed on our website at [www.nueceswater3.com](http://www.nueceswater3.com) or on our Facebook page.

Please call us at 361-387-4549 during regular working hours and for emergency or after hours calls call us at 361-387-1042.

Payments can be made over the phone at 1-866-279-0111 for debit and credit card payments, night drop, or on our website at [www.nueceswater3.com](http://www.nueceswater3.com) using the Bill Payment tab.